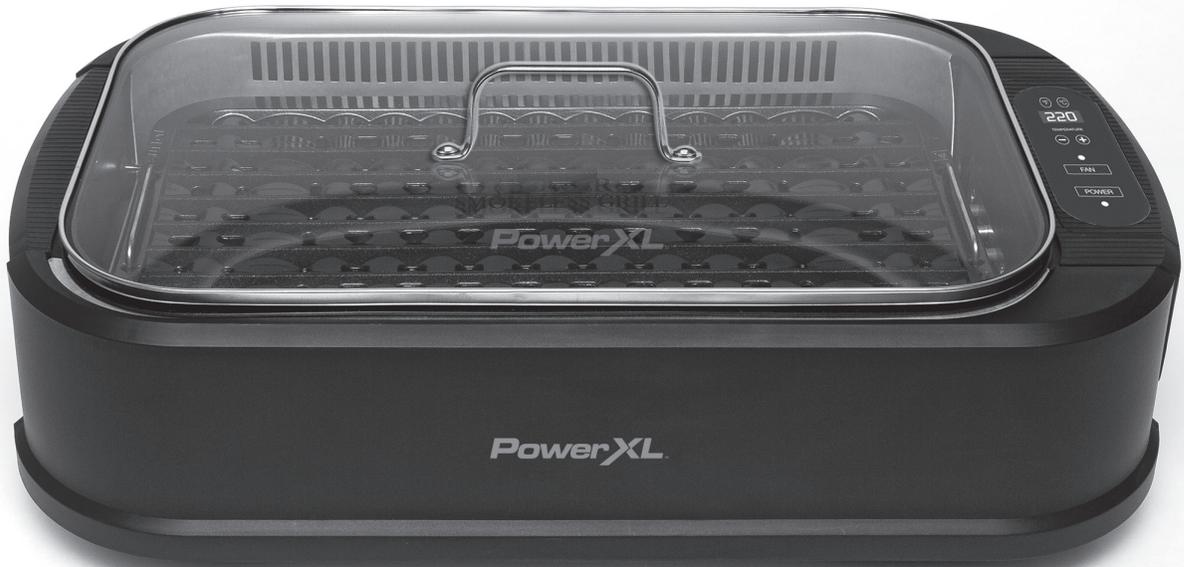


FAMILY SIZE

PowerXLTM *products that excel*

SMOKELESS GRILL



Owner's Manual

Save These Instructions - For Household Use Only

Model: PG1500XL

When using electrical appliances, basic safety precautions should always be followed. Do not use the **Family Size Power XL Smokeless Grill** until you have read this manual thoroughly.

Guarantee Information Inside



Before You Begin

It is very important that you read this entire manual, ensuring that you are totally familiar with its operation and precautions.

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IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including:

- **NEVER IMMERSE** the Main Unit Housing, which contains electrical components and heating elements, in water. Do not rinse under the tap.
- **TO AVOID ELECTRICAL SHOCK, DO NOT** put liquid of any kind into the Main Unit Housing containing the electrical components.
- This appliance has a three-prong plug. This plug is intended to fit into a polarized outlet only one way. **DO NOT ATTEMPT** to modify the plug in any way.
- **MAKE SURE** the appliance is plugged into a wall socket.
- While cooking, the internal temperature of the Unit reaches several hundred degrees Fahrenheit. **TO AVOID PERSONAL INJURY**, never place hands inside the Unit unless it is thoroughly cooled.
- This appliance is **NOT INTENDED FOR USE** by persons with reduced physical, sensory, or mental capabilities or a lack of experience and knowledge unless they are **UNDER THE SUPERVISION** of a responsible person or have been given proper instruction in using the appliance. This appliance is **NOT INTENDED FOR USE** by children.
- When cooking, **DO NOT PLACE** the appliance against a wall or against other appliances. Leave at least 5 in. free space on the back and sides and above the appliance. Do not place anything on top of the appliance.
- **DO NOT USE** this Unit if the plug, the Power Cable, or the appliance itself is damaged in any way.
- **DO NOT PLACE** The Unit on stove top surfaces.
- **DO NOT USE** outdoors.
- If the power cord is damaged, **YOU MUST HAVE IT REPLACED** by the manufacturer, its service agent, or a similarly qualified person in order to avoid hazard.
- Keep the appliance and its Power Cable **OUT OF THE REACH** of children when it is in operation or in the cooling process.
- **KEEP THE POWER CORD AWAY** from hot surfaces. **DO NOT PLUG** in the Power Cable or operate the Unit controls with wet hands.
- **NEVER CONNECT** this appliance to an external timer switch or separate remote-control system.
- **NEVER** use with an extension cord. A short power-supply cord (or detachable power-supply cord) is provided to reduce the risk from becoming entangled in or tripping over a longer cord.
- **DO NOT OPERATE** the appliance on or near combustible materials, such as tablecloths and curtains.
- **DO NOT USE** the **Family Size Power XL Smokeless Grill** for any purpose other than described in this manual.
- **NEVER OPERATE** the appliance unattended.
- **WEAR OVEN MITTS** when handling hot components or touching hot surfaces.
- Should the Unit emit black smoke, **UNPLUG IMMEDIATELY** and wait for smoking to stop before removing oven contents.
- Always operate the appliance on a horizontal surface that is level, stable, and noncombustible.
- This appliance is intended for normal household use only. It is not intended for use in commercial or retail environments.
- If the **Family Size Power XL Smokeless Grill** is used improperly or for professional or semiprofessional purposes or if it is not used according to the instructions in the user manual, the warranty becomes invalid and the

IMPORTANT SAFEGUARDS

- manufacturer will not be held liable for damages.
- Always unplug the appliance after use.
- Let the appliance cool for approximately 30 mins.
- before handling, cleaning, or storing.
- The glass lid and handle get very hot. Always use oven mitts.

SAVE THESE INSTRUCTIONS - FOR HOUSEHOLD USE ONLY.

Electric Power

If the electrical circuit is overloaded with other appliances, your new Unit may not operate properly. This Unit should be operated on a dedicated electrical circuit.

Shut-Off

You can manually shut off the appliance by pressing the Power Button at any time during cooking.

Electromagnetic Fields

This appliance complies with all standards regarding electromagnetic fields. If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.

Caution

- Do not operate Unit without the Grill or Griddle Plate.
- Do not place lid on the Unit without the Grill or Griddle Plate.

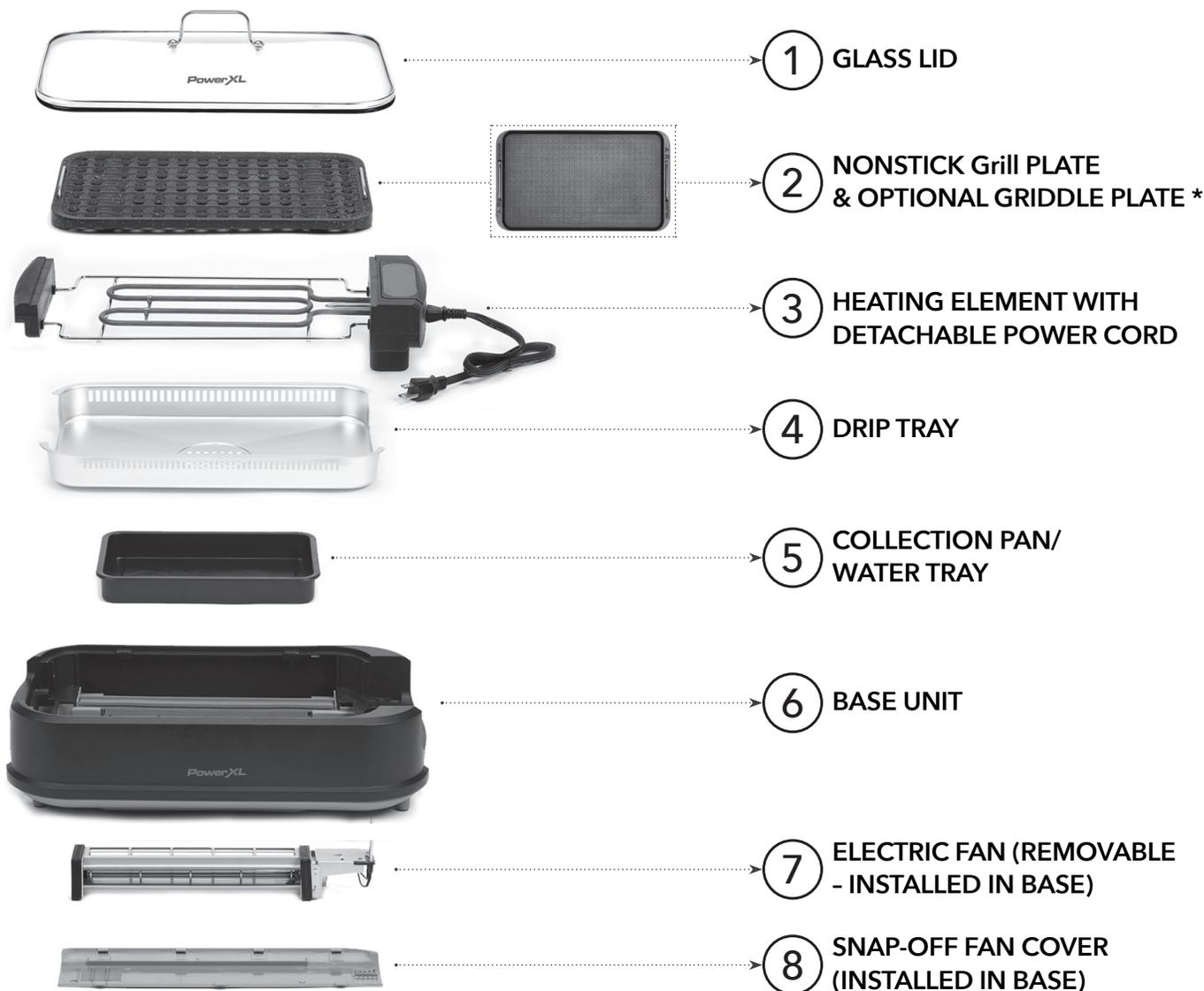
WARNING: For California Residents

This product can expose you to Bisphenol A, which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to [www. P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

Unit Specifications

Model Number	Supply Power	Rated Power
PG1500XL	AC 120V 60Hz	1650W

Parts & Accessories



IMPORTANT:

Griddle Plate availability varies by model.

NOTE: Unpack all listed contents from packaging. Contents vary by model. Please remove any clear or blue protective film on the components before use.

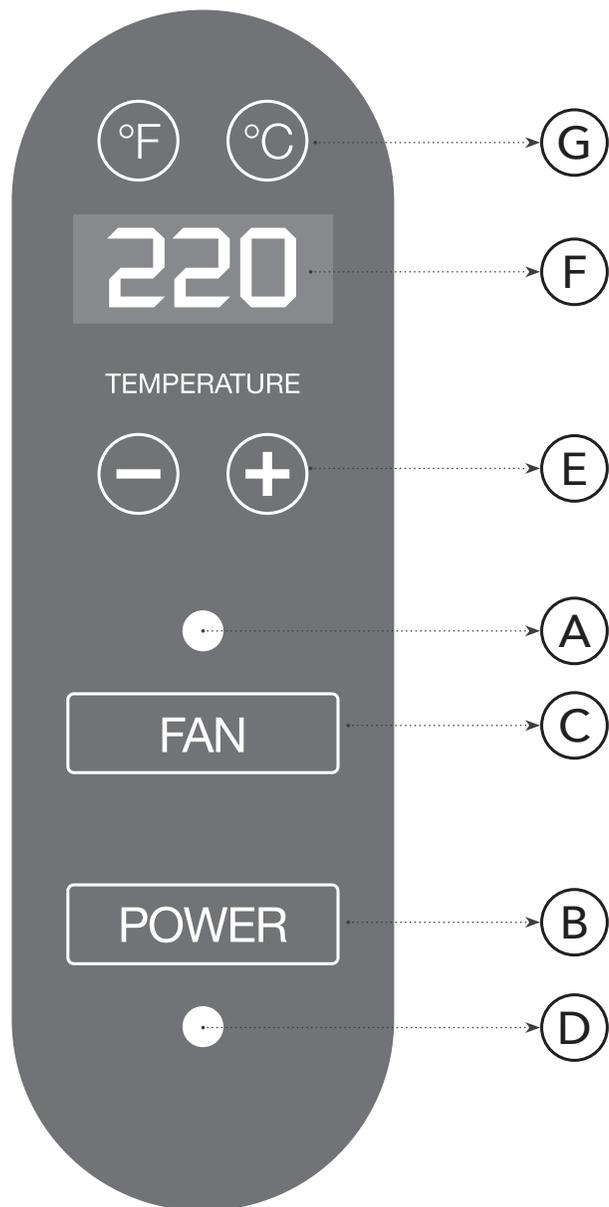
NOTE: Ensure that your **Family Size Power XL Smokeless Grill** has been shipped with the components that you ordered (some accessories may be sold separately). Check everything carefully before use. If any part is missing or damaged, do not use this product. Contact shipper using the customer service number located in the back of the owner's manual.

NOTE: This unit has been designed and engineered to reduce the smoke and visible vapors usually associated with grilling to a minimum. Delivers outdoor results indoors.

 **Caution**

Wait for all components to cool thoroughly after use before disassembling. Always handle hot components with oven mitts while cooking.

Using the Control Panel



1. Plug the Power Cord (3) into an outlet. LED Light (A) will blink on and off.
2. Select Power Button (B). LED Light (A) will stay lit. Temperature Display will start blinking (F).
3. Select Fan Button (C). Fan will run and Fan LED (D) will light up.

NOTE: Fan should be kept running throughout the grilling process to prevent grease build up.

4. Use Temperature Buttons (E) to adjust cooking temperature from 220° F to 450° F in 10° intervals.

NOTE: You may raise or lower the cooking temperature at any time during the cooking process. To keep food warm, set the temperature between 220° F and 250° F.

5. When you are finished grilling, press the Power and Fan Buttons to place the Unit in standby mode and turn off the Fan (the LED Light will blink and the Fan LED will turn off). Unplug the Power Cord and allow unit to cool fully before disassembling for cleaning.

NOTE: Press the Fahrenheit/Celsius Buttons (G) to switch the displayed temperature between Fahrenheit and Celsius. Fahrenheit goes up in increments of 10°, and Celsius in increments of 5° and 6°.

Special Features

- Smokeless Grill with Built-In Fan
- Silicon-Sealed Lid
- Heats Up Quickly and Maintains Constant Temperature
- Dishwasher-Safe Parts and Easy to Clean
- Heats up to 450° F
- Nonstick Coating

General Operating Instructions

Before First Use

- Remove all packing materials, labels, and stickers.
- Hand wash the Glass Lid, Nonstick Grill Plate, Drip Tray, and Collection Pan with warm, soapy water.
- Wipe the inside and outside of the Base Unit with a clean, moist cloth. **NEVER** wash or submerge the Heating Element, Electric Fan, or Base Unit in water or liquid of any kind.
- Finally, heat up Unit for a few minutes to burn off any residue.

Using the Family Size Power XL Smokeless Grill

1. Place the appliance on a stable, level, horizontal, and heat-resistant surface.
2. Assemble the Unit as shown on page 6.
3. Add about 2 cups water to the Collection Pan.
4. Leave ample air space on all sides of the Unit to facilitate air flow.
5. Plug the Power Cord into a dedicated outlet.
6. If you are starting with a cold grill, you may preheat the grill using a medium or high heat setting for 4-6 mins.
7. Prepare and season your food according to your favorite recipe. You may spray or wipe the Grill Plate's cooking surface with cooking oil.

Select the cooking temperature, add the food, put the Lid* in place, and grill to your personal taste. Turn the food as needed.

* Cooking with the Lid on the Unit is recommended because it maintains the cooking temperature, seals in flavor, and prevents splatter.

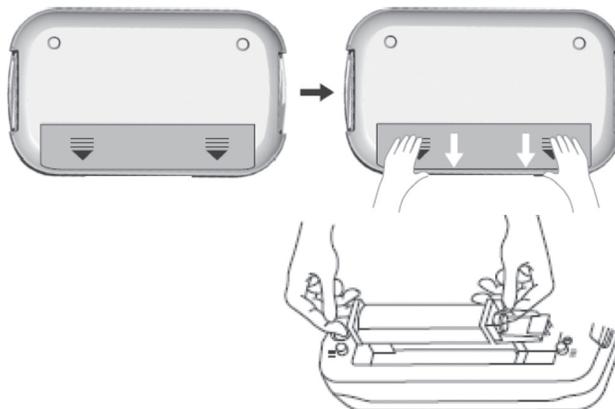
CAUTION: The glass lid and handle get very hot. Always use oven mitts.

Removing the Electric Fan

If you are thoroughly cleaning the Base Unit with water and detergents, remove the Electric Fan. When reinserting the Fan, make sure to insert the two-prong connection into the receptacle.

CAUTION: Unplug Unit before removing fan. Fan blades are sharp; use care when removing and reinserting.

1. Turn over the Base Unit.
2. Slide and remove the fan cover.
3. Lift the Fan out of the Base Unit. You may need to press on the fan prongs to push the fan out if it will not lift out easily.



Switching Out the Grill and Griddle Plates

To remove the Grill Plate or Griddle Plate from the **Family Size Power XL Smokeless Grill**, use two hands to hold the two metal handles on each side of the Plate. Pull straight upward to remove the Plate from the **Family Size Power XL Smokeless Grill**.

NOTE: If the **Family Size Power XL Smokeless Grill** was recently used to cook food, the Plate and its handles will be hot. Use oven mitts to handle the Plate.

To attach the new Plate, use two hands to hold the two metal handles on each side of the Plate. Lay the Plate evenly on top of the Heating Element and let go of the handles.

General Operating Instructions

Tips

- Be careful not to transfer germs from raw meat to cooked meat. Use separate utensils and platters for raw and cooked meat.
 - Always marinate in a tightly covered nonmetal dish and turn the food occasionally. Be sure to refrigerate all meats while marinating.
 - If leftover wet marinade is to be used as a sauce with the cooked food, be sure to place it in a small pan and heat to a rolling boil before serving to eliminate bacterial growth.
 - Similar to a stove top frying pan, grease from high-fat foods, such as bacon or sausage, may splatter on the countertop. Protect the countertop as necessary.
 - Before grilling, partially cook bone-in chicken, ribs, and uncooked smoked or fresh sausages for best results. If not partially cooked, these meats may become overbrowned on the outside before the center is done.
 - To prevent scratching the coating, use only nonmetallic utensils. Do not cut food on the grill plate using sharp utensils, such as forks or knives, that can scratch the cooking surface.
 - Do not use steel wool or other metal pads. They could leave coarse scratches.
- Always rinse thoroughly and dry immediately with a soft towel.

Cooking Chart

Food Item	Time	Internal Temperature	It's Done When
Fish	12-15 mins. (1-in. thick)	155° F	Opaque/Flaky Texture
Shrimp	2-4 mins. (per side)	155° F	Opaque & Red Edges
Chicken Drumsticks	30-45 mins.	176° F	Juice Runs Clear
Chicken Wings	20-25 mins.	176° F	Juice Runs Clear
Kabobs	12-15 mins.	-	Your Preference
Steak	3-9 mins. (per side)	140° F-165° F	Your Preference
Pork Chops	20-25 mins.	160° F	No Pink Meat
Burgers	10-15 mins.	160° F	Your Preference
Sausages	15-25 mins.	160° F	No Pink Meat
Bacon	1-2 mins. (per side)	-	Crispy

- Use a meat thermometer to check internal meat temperature.
- Cooking times are suggested and will vary depending on the thickness of the food and personal preferences. Foods can be grilled at maximum temperature. However you may wish to reduce the temperature for certain items. Low temperatures will keep foods warm once cooked.

Troubleshooting

If your Unit is not working properly:

- Make sure the Power Cord is plugged into an electrical socket.
- Make sure the Power Cord is properly connected to the Heating Element.
- Make sure you have set the temperature higher than 120° F.
- The Unit may not be able to draw enough operating power from the outlet. Try switching the Power Cord to an outlet that has no other appliances attached to it.
- If food is undercooked or overcooked, change the cooking time and temperature accordingly.
- If the Electric Fan is not working, the assembly may not be fully connected. Disassemble the Unit and reattach the Fan component. Follow instructions on page 8.

Care & Cleaning

- Before cleaning, be sure to unplug the cord from the outlet. If necessary, wipe the cord with a damp cloth.
- Allow the appliance to cool completely before cleaning. The Grill Plate, Drip Tray, Collection Pan, and Glass Lid can be placed in the bottom rack of the dishwasher or washed by hand. The Base Unit can be washed by hand with a warm, damp cloth and mild cleaning liquid. For more thorough cleaning of the Base Unit, remove the Electric Fan.
- Always be sure to wash the Grill surface after each use to remove any grease that may have accumulated. To keep grease from dripping outside of the base, always ensure that you are using your Grill on a level surface and that the Drip Tray is completely clear of food particles.
- Do not use scouring pads or harsh cleaners on this unit. If necessary, use a nylon bristle brush or plastic scrubbing pad.
- Any other servicing should be performed by an authorized service representative.

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SMOKELESS GRILL

90-Day Money-Back Guarantee

The **Family Size PowerXL Smokeless Grill** is covered by a 90-day money-back guarantee. If you are not 100% satisfied with your product, return the product and request a replacement product or refund. Proof of purchase is required. Refunds will include the purchase price, less processing and handling. Follow the instructions in the Return Policy below to request a replacement or refund.

Replacement Guarantee Policy

Our products, when purchased from an authorized retailer, include a 1-year replacement guarantee if your product or component part does not perform as expected, the guarantee extends only to the original purchaser and is not transferable. If you experience an issue with one of our products within 1 year of purchase, return the product or the component part for replacement with a functionally equivalent new product or part. The original proof of purchase is required, and you are responsible to pay to return the appliance to us. In the event a replacement appliance is issued, the guarantee coverage ends six (6) months following the receipt date of the replacement appliance or the remainder of the existing guarantee, whichever is later. Tristar reserves the right to replace the appliance with one of equal or greater value.

Return Policy

If, for any reason, you would like to replace or return the product under the money-back guarantee, your order number can be used as the return merchandise authorization number (RMA). If the product was purchased in a retail store, return the product to the store or use "RETAIL" as the RMA. Return your product to the address provided below for a replacement, which will incur no additional processing and handling fees, or for the refund of your purchase price, less processing and handling. You are responsible for the cost of returning the product. You can locate your order number at www.customerstatus.com. You can call customer service at 973-287-5108 or email info@tvcustomerinfo.com for any additional questions. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the RMA on the outside of the package.

Send the product to the following return address:

PowerXL Smokeless Grill
Tristar Products
500 Returns Road
Wallingford, CT 06495

If the replacement or refund request has not been acknowledged after two weeks, please contact Customer Service at 973-287-5108.

Refund

Refunds requested within the money-back guarantee timeframe will be issued to the payment method used at purchase if the item was purchased directly from Tristar. If the item was purchased from an authorized retailer, proof of purchase is required, and a check will be issued for the item and sales tax amount. Processing and handling fees are non-refundable.

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SMOKELESS GRILL

We are very proud of the design and quality of our
Family Size PowerXL Smokeless Grill.

This product has been manufactured to the highest standards.
Should you have any questions, our friendly customer service staff
is here to help you.

For parts, recipes, accessories, and everything
PowerXL, go to tristarcares.com or scan this QR code
with your smartphone or tablet:



To contact us, email us at
customerservice@tristarproductsinc.com
or call us at **973-287-5108**.



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