

PowerXL™ *products that excel*

GRIND & GO PLUS



Owner's Manual

Save These Instructions - For Household Use Only

MODEL: CL-004

When using electrical appliances, basic safety precautions should always be followed. Do not use the **PowerXL Grind & Go Plus™** until you have read this manual thoroughly.

Visit **TristarCares.com** for tutorial videos, product details, and more.
Guarantee Information Inside



PowerXL Grind & Go Plus

BEFORE YOU BEGIN

The **PowerXL Grind & Go Plus** will provide you many years of delicious coffee and coffee drinks. But before you begin, it's very important that you read this entire manual, making certain that you are totally familiar with this appliance's operation and precautions.

Appliance Specifications

Model Number	Rated Power	Carafe Max. Capacity	Water Tank Capacity
CL-004	120V-60Hz 600W	4 scoops = 8 tbsp. coffee beans or ground coffee	16 oz

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IMPORTANT SAFEGUARDS

WARNING

PREVENT INJURIES! - CAREFULLY READ ALL INSTRUCTIONS BEFORE USE!

When using electrical appliances, always follow these basic safety precautions.

- 1. READ AND FOLLOW** all instructions carefully.
- 2. NEVER** immerse the appliance, which contains electrical components and heating elements, in water. Do not rinse under the tap.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge unless they are under the supervision of a responsible person or have been given proper instruction in using the appliance. This appliance is not intended for use by children.
- Close supervision is necessary when any appliance is used by or near children.
- To protect against electrical shock, **DO NOT** immerse the cord or plugs or expose the electrical components to water or other liquid.
- To avoid electrical shock, **NEVER** expose the electrical components to water. **DO NOT** plug in the power cord or operate the appliance controls with wet hands.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** attempt to modify the plug in any way.
- DO NOT** plug the hardwired power cord into the wall outlet until ready to operate. To disconnect, press the Power button to turn the appliance off, then remove the plug from the wall outlet.
- MAKE SURE** the appliance is properly plugged into a dedicated wall socket without any other appliances on the same outlet.
- ALWAYS** unplug the appliance from a power outlet when not in use and before cleaning. **ALLOW TO COOL** for at least 30 minutes before moving, disconnecting parts, or cleaning the assembly.
- DO NOT** use outdoors.
- DO NOT** place the appliance on or near a hot gas or electric burner, or in a heated oven.
- DO NOT** overfill the water reservoir or the filter basket.
- DO NOT** use this appliance if the plug, the power cord, or the appliance itself is damaged in any way. If the appliance is damaged, it must be repaired or replaced by Tristar, its service agent, or a similarly qualified person in order to avoid hazard.
- This appliance should be serviced **ONLY** by qualified service technicians. Contact Customer Service using the information located on the back of this manual.
- KEEP** the appliance and its power cord out of reach of children when it is in operation or in the cooling down process.
- KEEP** the power cord away from hot surfaces. **DO NOT** plug in the power cord or operate the appliance controls with wet hands.
- NEVER** connect this appliance to an external timer switch or separate remote-control system.
- DO NOT** let cord hang over the edge of table or counter surfaces.
- A fire may occur if this appliance is covered by or touching flammable material, including curtains, draperies, walls, and the like, when in operation.
- Should the appliance emit black smoke, **UNPLUG IMMEDIATELY** and wait for smoking to stop before handling the appliance. Allow the appliance to cool and wipe excess oil and grease from the appliance.
- DO NOT** attempt to unlatch the carafe from the appliance while in operation.
- DO NOT** expose the appliance to corrosive chemicals or vapors.
- This appliance is for home use only. If the appliance is used improperly or for professional or semi-professional purposes or if it is not used according to the instructions in the user manual, the guarantee becomes invalid and Tristar will not be held liable for damages.
- DO NOT USE** the appliance for any purpose other than described in this manual.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- NEVER** operate the appliance unattended.
- The appliance's outer surfaces may become hot during use. **DO NOT** touch hot surfaces. Use the handle.
- ALWAYS** fill the water reservoir before plugging the power cord into a wall outlet.
- Snap the lid securely onto the tumbler **BEFORE** serving any beverages.
- To prevent scalding, **DO NOT** remove the carafe during the brewing cycle.
- DO NOT** set a hot carafe on a wet or cold surface.
- DO NOT** use a cracked carafe or a carafe that has a loose or weakened handle.
- AVOID** contact with moving parts.
- Do not place on or near a hot gas or electric burner or in a heated oven.
- Do not use this appliance for anything other than its intended use.
- Check the grinder basket for the presence of foreign objects **BEFORE** operating.
- Use the coffee grinder to grind roasted coffee beans **ONLY**. Grinding other substances, such as nuts, spices, or unroasted beans, may dull the blade and cause poor grinding or injury.

IMPORTANT SAFEGUARDS

39. **DO NOT** place cloth or otherwise restrict airflow beneath the appliance.
40. Before using your new appliance on any countertop surface, **CHECK WITH YOUR COUNTERTOP MANUFACTURER OR INSTALLER** for recommendations about using appliances on your surfaces. Some manufacturers and installers may recommend protecting your surface by placing a hot pad or trivet under the appliance for heat protection. Your manufacturer or installer may recommend that hot pans, pots, or electrical appliances should not be used directly on top of the countertop. If you are unsure, place a trivet or hot pad under the appliance before using it.
41. **DO NOT** place your appliance on a cooktop, even if the cooktop is cool, because you could accidentally turn the cooktop on, causing a fire, damaging the appliance, your cooktop, and your home.
42. **USE CAUTION** when moving an appliance or container with hot liquids.
43. **DO NOT** clean the carafe or heating plate with cleansers, steel wool pads, or other abrasive materials.
44. **DO NOT** operate your appliance in an appliance garage or under a cabinet. When storing in an appliance garage, **ALWAYS** unplug the appliance from the electrical outlet. Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the appliance as it closes.
45. **DO NOT** fill the Water Reservoir with anything other than water.
46. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIRS SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL. CONTACT CUSTOMER SERVICE USING THE INFORMATION LOCATED ON THE BACK OF THIS MANUAL.**
47. **SAVE THIS INSTRUCTION MANUAL.**



WARNING:

For California Residents

This product can expose you to Bisphenol A, which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

SAVE THIS INSTRUCTION MANUAL – FOR HOUSEHOLD USE ONLY

WARNING

RISK OF FIRE OR ELECTRIC SHOCK

- A short power-supply cord (or detachable power-supply cord) is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- If a long detachable power-supply cord or extension cord is used:
 - The marked electrical rating of the detachable power-supply cord or extension cord should be at least as great as the electrical rating of the appliance.
 - The longer cord should be arranged so that it will not drape over the countertop or tabletop, where it can be pulled on by children or tripped over.

CAUTION

- Clogging and backing up of water and/or coffee in the Filter Basket can occur under any or a combination of any of the following conditions: the use of too finely ground coffee, not properly cleaning coffee grounds from the Filter Basket, or allowing coffee grounds to spill over the Filter Basket.
- **CAUTION:** Never open the Carafe during the brewing cycle, even if no water is draining from the Carafe, since extremely hot water/coffee can spill out and cause injury. If water/coffee is not draining from the Carafe during the brewing cycle, unplug the appliance and wait 10 minutes before opening and checking the Filter Basket.

Parts & Accessories



*may be sold separately

Parts & Accessories

1. Main Unit Housing

2. Water Reservoir: Lift the top to add water (16 oz maximum).

3. Cup Holder Shelf: Folds down to hold a small cup or container.

4. Drip Collector: Catches coffee drips, helping to make clean-up easy.

5. Control Panel



Power: Turns the appliance on or off.



Brew: Brews ground coffee beans into coffee.



Grind: Grinds coffee beans. Once the beans are ground, brewing will automatically begin.

6. Power Cable

7. Carafe: Holds the blade housing for grinding and the removable Filter Basket for brewing.

8. Tumbler: Use to collect and serve coffee (may be sold separately).

9. Grinder Blade: Used for dispersing water and for grinding. Must always be used when the appliance is in operation (both when grinding and brewing whole coffee beans and when brewing ground coffee).

10. Filter Basket: Add whole coffee beans or ground coffee to the Filter Basket.

11. Scoop: Fits 2 tbsp. (30 mL) of coffee beans or ground coffee. Use 1 scoop for an 8-oz cup of coffee or 2 scoops for a 16-oz cup of coffee.

12. Frother: Gives milk a fluffy, foamy texture. Used to create toppings for coffees, like lattes and cappuccinos (may be sold separately).

NOTE: Unpack all listed contents from the packaging. Please remove any clear or blue protective film on the components before use.

IMPORTANT: Please make sure that your appliance has been shipped with the components that you ordered (some accessories may be sold separately). Check everything carefully before use. If any part is missing or damaged, do not use this product. Contact Tristar Products or the retailer you purchased this appliance from.

CAUTION: The appliance may get hot. Be careful not to touch the appliance while in use. Keep the appliance away from other objects.

Instructions for Use

Before First Use

1. Remove all the packaging material.
2. Remove any stickers or labels from the appliance.
3. Before initial use, wipe the inside and outside of the appliance with a warm, moist cloth and mild detergent. Handwash all accessories.
4. Place the appliance on a stable, horizontal, and level surface. Do not place the appliance on a surface that is not heat resistant. Ensure that the appliance is used in an area with good air

circulation and away from hot surfaces and any combustible materials. Do not place on the stove top even when the stove top is cool.

NOTE: During the manufacturing process, dust can get trapped in your appliance. We recommend flushing out the system before brewing your first pot of coffee by following the instructions in the “Making Coffee with Pre-Ground Beans” section. Be sure to use only water and the Filter Basket when flushing out the system (no coffee).

Tips

- If you buy large portions of beans, separate them into one- or two-week portions and store them in airtight containers in the freezer. Preserve freshness by minimizing exposure to air, light, and moisture. Once beans are removed from the freezer, keep them in a sealed container at room temperature, since damaging condensation can occur when beans move from cold to warmer temperatures.
- The amount of coffee brewed will always match the amount of water added to the Water Reservoir. If you are not using the Tumbler included with this appliance, you can first add the water to your coffee mug and then transfer the water to the Water Reservoir. This will ensure that the amount of coffee brewed fits in your coffee mug and does not overflow the mug.
NOTE: Some fine grounds may flow through the Filter Basket and appear as sediment in the Carafe.

Instructions for Use

Making Coffee with Whole Beans

1. Open the Water Reservoir's lid and pour in water, using the water level indicator on the Water Reservoir to measure the water according to the number of cups desired (**Fig. A**).

NOTE: The appliance uses all the water in the Water Reservoir. Ensure that you do not add more water than your desired cup size.

2. Insert the Filter Basket in the Carafe and add coffee beans. Overfilling the Carafe might jam the grinder. Add 2 tbsp. of coffee beans (1 scoop) for every 8 oz of water. More coffee beans can be added for a stronger flavor. Be sure not to exceed the maximum of 8 tbsp. (4 scoops).

3. Attach the Grinder Blade to the top of the Carafe (**Fig. B**). The handle on the blade will get hot after using the appliance. Proceed with caution when handling after use.

4. Slide the Carafe into the appliance and twist so that the handle aligns with the lock symbol. The handle should be facing you. If the Carafe is placed properly, it will click into place (**Fig. C**).

5. Press the Power button on the Control Panel to turn the appliance on. The Power button will illuminate.

6. Press the Grind button. The Grind Button will illuminate and the coffee beans will be ground. The grinder will automatically stop when the beans are ground and begin to brew coffee. When the appliance is done brewing coffee, three beeps will sound and the appliance will power off.

For brewing pre-ground coffee, see the "Making Coffee with Pre-Ground Beans" section.



Fig. A



Fig. B



Fig. C

Instructions for Use

Making Coffee with Pre-Ground Beans

1. Open the Water Reservoir's lid and pour in water, using the water level indicator on the Water Reservoir to measure the water according to the number of cups desired (Fig. A).
NOTE: The appliance uses all the water in the Water Reservoir. Ensure that you do not add more water than your desired cup size.
2. Insert the Filter Basket in the Carafe. Add 2 tbsp. of ground coffee (1 scoop) for every 8 oz of water. More ground coffee can be added for a stronger flavor. Be sure not to exceed the maximum of 8 tbsp. (4 scoops). Place the grinder blade over the filter basket. This allows the water to distribute evenly over the grounds.
3. Slide the Carafe into the appliance and twist so that the handle aligns with the lock symbol. If the Carafe is placed properly, it will click into place (Fig. C).
4. Press the Power button on the Control Panel to turn the appliance on. The Power button will illuminate.
5. Press the Brew button to brew coffee. The Brew button will illuminate. When the appliance is done brewing coffee, three beeps will sound and the appliance will power off.
6. We do not recommend using finely ground coffee or espresso grind because the grounds might clog the filter.

Beans

Scoops/Tbsp

Water/Strength

1 scoop (2 tbsp)	8 oz water = regular (level 2); 12 oz water = lite (level 1)
1.5 scoops (3 tbsp)	8 oz water = strong (level 3); 12 oz water = regular (level 2)
2 scoops (4 tbsp)	8 oz water = very strong (level 4); 12 oz water = strong (level 3); 16 oz water = regular (level 2)
2.5 scoops (5 tbsp)	12 oz water = strong-Very strong (level 3-4); 16 oz water = regular - strong (level 2-3)
3 scoops (6 tbsp)	16 oz water = strong - very strong (level 3-4)*
4 scoops (8 tbsp) MAX	16 oz water = very strong (level 4)*

*If you have a 32 oz container, run a second time with the same ground beans and another 16 oz water in Brew mode, and mix for regular-strong brew (32 oz).

General Brewing Guidelines

Brewing the Ideal Coffee

There are four main components of an ideal cup of coffee:

- 1. WATER QUALITY:** Coffee is 98% water. This means that water quality plays a huge part in the quality of your coffee. For best results, use filtered water to remove impurities, odors, and chlorine from your tap water.
- 2. COFFEE BEANS:** The flavor in coffee comes from the coffee beans. The freshest beans tend to taste the best, so for best results, brew fresh coffee beans within two weeks of buying them.
- 3. GRINDING:** A coffee bean's flavor degrades quickly once the bean is broken. In addition, this appliance's grinder is designed to release more of the oils and flavors that create the best-tasting coffee.
- 4. PROPORTION:** To avoid making coffee that is too weak or too strong, you want the right proportion of coffee to water. By using the measuring markings on the Water Reservoir, you can be sure that you will get the right proportions of coffee beans and water for your coffee. If you are using pre-ground coffee, start by using 1 scoop of ground coffee or whole beans per per 8 oz of water and make adjustments based on your preferences. Do not exceed 8 tbsp. (4 scoops) of pre-ground coffee in the Filter Basket.



Troubleshooting

Symptom	Possible Cause	Solution
The appliance is not powering on.	The appliance is not plugged in.	Plug the appliance into a dedicated power outlet.
	The Carafe is not locked into place.	Ensure that all the components of the Carafe are in place. Ensure that the handle of the Carafe is aligned with the lock symbol. Make sure the appliance is plugged in.
The blue light on the appliance is blinking.	The Filter Basket is not in place.	
	The coffee grounds from a previous use are still in the Filter Basket.	Remove any old coffee grounds. Add new coffee beans or grounds.
The brewing cycle will not start.	There is no water in the Water Reservoir.	Fill the Water Reservoir using the water level markings.
The appliance is not grinding beans.	The Carafe may be too full.	Turn the appliance off. Remove some of the beans from the Carafe.
Coffee is weaker than usual.	There are not enough beans in the Carafe.	Be sure there are enough beans in your Carafe for the amount of coffee you intend to brew. Be sure not to exceed the maximum bean capacity of 4 scoops.
	There is not enough ground coffee in the Carafe.	Add more ground coffee. Be sure not to exceed the maximum ground coffee capacity of 4 scoops.
The Filter basket overflows.	The Filter Basket is not properly inserted in the Carafe.	Insert the Filter Basket in the Carafe (see the "Making Coffee with Whole Beans" section).
	Too many grounds have been placed in the Filter Basket.	Remove some of the grounds from the Filter Basket.
Grounds are in coffee.	The Filter Basket has overflowed.	Remove some of the grounds from the Filter Basket. Use less ground coffee or fewer coffee beans.
The filter is clogged.	If finely ground coffee was used, it clogged the filter.	We do not recommend using finely ground coffee.

Cleaning & Storage

Clean the appliance after each use. Always turn the appliance off and remove the plug from the electrical outlet before cleaning. After every use, remove the Filter Basket and discard the coffee grounds. Remove the Carafe and pour out any remaining coffee. The Filter Basket, Carafe and lid can be washed in warm, soapy water and rinsed thoroughly or cleaned in the upper rack of the dishwasher. Dry all parts after every use.

Using Vinegar

Use vinegar to clean limescale out of the Water Tank after about 20 hours of use.

1. Pour equal amounts of water and white vinegar into the Water Reservoir to the 16-oz fill line.
NOTE: Only use white vinegar.
2. Place the Filter in the Carafe and put the Grinder Blade over the Filter. Attach the Carafe to the appliance.
3. Place an empty cup or container on the Drip Collector. Press the Power button and then

the Brew button on the Control Panel. When the vinegar has flowed through the appliance, press the Power button to turn the appliance off. Let the appliance stand for 30 minutes to break down any internal limescale or calcium. Repeat the process once more.

4. Once both brewing cycles are complete, discard the vinegar.
5. To flush out all traces of vinegar, run the appliance with fresh water three times. Fill the Water Reservoir with water to the 16-oz fill line, place an empty cup or container on the Drip Collector, press the Power Button, and then press the Brew Button and let the water cycle through. Discard the water and repeat until all the vinegar is flushed out of the appliance.
6. If any other service needs to be performed, contact Customer Service using the contact information on the back of this manual.

Storage

1. Unplug the appliance and let it cool thoroughly.
2. Make sure all components are clean and dry.
3. Place the appliance in a clean, dry place.

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GRIND & GO PLUS

90-Day Money-Back Guarantee

The **PowerXL Grind & Go Plus** is covered by a 90-day money-back guarantee. If you are not 100% satisfied with your product, return the product and request a replacement product or refund. Proof of purchase is required. Refunds will include the purchase price, less processing and handling. Follow the instructions in the Return Policy below to request a replacement or refund.

Replacement Guarantee Policy

Our products, when purchased from an authorized retailer, include a 1-year replacement guarantee if your product or component part does not perform as expected, the guarantee extends only to the original purchaser and is not transferable. If you experience an issue with one of our products within 1 year of purchase, return the product or the component part for replacement with a functionally equivalent new product or part. The original proof of purchase is required, and you are responsible to pay to return the appliance to us. In the event a replacement appliance is issued, the guarantee coverage ends six (6) months following the receipt date of the replacement appliance or the remainder of the existing guarantee, whichever is later. Tristar reserves the right to replace the appliance with one of equal or greater value.

Return Policy

If, for any reason, you would like to replace or return the product under the money-back guarantee, your order number can be used as the return merchandise authorization number (RMA). If the product was purchased in a retail store, return the product to the store or use "RETAIL" as the RMA. Return your product to the address provided below for a replacement, which will incur no additional processing and handling fees, or for the refund of your purchase price, less processing and handling. You are responsible for the cost of returning the product. You can locate your order number at www.customerstatus.com. You can call customer service at 973-287-5183 or email info@tvcustomerinfo.com for any additional questions. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the RMA on the outside of the package.

Send the product to the following return address:

PowerXL Grind & Go Plus
Tristar Products
500 Returns Road
Wallingford, CT 06495

If the replacement or refund request has not been acknowledged after two weeks, please contact Customer Service at 973-287-5183.

Refund

Refunds requested within the money-back guarantee timeframe will be issued to the payment method used at purchase if the item was purchased directly from Tristar. If the item was purchased from an authorized retailer, proof of purchase is required, and a check will be issued for the item and sales tax amount. Processing and handling fees are non-refundable.

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We are very proud of the design and quality of our
PowerXL Grind & Go Plus™.

This product has been manufactured to the highest standards.
Should you have any questions, our friendly customer service staff
is here to help you.

For instructions, parts recipes, accessories, and
everything PowerXL, go to tristarcares.com or scan
this QR code with your smartphone or tablet:



To contact us, email us at
customerservice@tristarproductsinc.com
or call us at **973-287-5183**.



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